

ISO/IEC 17020:2012 - Conformity Assessment Awareness Course

An interactive training course organized by the Malta Laboratories Network Institute for Scientific Development.

Benefits of the course

ISO/IEC 17020:2012 defines the requirements for the competence of bodies performing inspection. It aims to improve quality and accuracy of investigation of inspection bodies. This international standard will assist the personnel in the inspection field to deliver consistent quality service, improve productivity and enhance efficiency through better use of resources and optimization of processes.

Through this course, the participants will be able to:

- enhance competence skills;
- generate valid and reliable results;
- boost professional confidence;
- enhance credibility of personnel;
- share ideas and network with experts in the field.

The course is led through an interactive approach encouraging active participation and discussion between the course participants and course tutors.

Learning outcomes

By the end of the course, the participants will be able to:

- i. Describe the aim, structure and content of ISO/IEC 17020:2012;
- ii. Discuss the relevance and benefits of ISO/IEC 17020:2012;
- iii. Understand the entire requirements of ISO/IEC 17020:2012;
- iv. Incorporate ISO/IEC 17020:2012 in their daily practice;
- v. Enhance technical competence;
- vi. Improve awareness and collaboration;
- vii. Establish a networking contact with experts in the field.

Certificate of participation will be awarded to participants

For further queries please send to: info.mln@gov.mt